

SAFE USE OF DIGITAL CHANNELS

If you are a corporate high-flyer or business owner, then you will understand how it feels not to have enough hours in a day! Fortunately, digital banking channels have made managing your hard-earned money fast, easy and convenient.

THESE TIPS WILL ENSURE THAT YOU TRANSACT SAFELY ON YOUR DIGITAL DEVICES

Make sure that you are not on a spoof site by clicking on the security icon on your browser tool bar to see that the URL begins with https rather than http.

Ensure that the device you use for internet or mobile banking has the latest version of antivirus and anti-spyware software installed and is from a reputable vendor.

Avoid using Wi-Fi hotspots to perform transactions.

If you suddenly lose reception on your cellphone for no reason, contact your service provider immediately and confirm if there has been an illegal SIM swap on your number. Notify your bank immediately if your SIM has been swapped.

Memorise your PIN and passwords and never write them down or share them, not even with a bank official.

Never do your banking on public or unfamiliar computers at libraries, internet cafes, restaurants and hotels.

Register for your bank's cellphone notification service to receive electronic messages relating to activity or transactions on your accounts as they occur.

Never click on a link to take you to your bank's website, always log onto your Bank's website by typing in the web address yourself.

Don't send e-mails that contain personal information such as your card number and expiry date.

Never click on links or attachments in suspicious e-mails as your device could be infected with harmful viruses, spyware & trojans.

Choose an unusual PIN and password that are hard to guess and change them often.